

## Shipping Policy

### 1. Processing Time

Orders are processed within 2-3 business days (excluding weekends and holidays) after receiving payment confirmation. Processing times may vary during peak seasons or due to unforeseen circumstances.

### 2. Shipping Rates & Delivery Estimates

Shipping charges for your order will be calculated and displayed at checkout. Estimated delivery times depend on the shipping method chosen:

Standard Delivery: 7-10 business days

Expedited Delivery: 5-7 business days

Express Delivery: 3-5 business days

Delivery delays may occasionally occur due to weather, carrier issues, or other external factors.

### 3. Shipping Locations

We currently ship to the following regions:

India only

### 4. Order Tracking

Once your order has been shipped, you will receive a tracking number via email. You can track your order through our website or the carrier's tracking portal.

### 5. Lost or Stolen Packages

We are not responsible for lost or stolen packages after they have been marked as delivered. If you experience issues, please contact the shipping carrier directly. If additional assistance is needed, reach out to our support team at [support@omnitransportal.in](mailto:support@omnitransportal.in).

### 6. Damaged or Defective Items

If you receive a damaged or defective item, please contact us within 24 Hours of receiving your order with photos of the damage. We will arrange for a replacement or refund as appropriate.

### 7. International Shipping & Customs

International orders may be subject to customs

fees, import duties, and taxes. These charges are the responsibility of the recipient. We are not liable for delays due to customs processing.

### 8. Returns & Refunds

For details on our return and refund policy, please refer to our Return Policy page.

If you have any questions about our shipping policy, feel free to contact us at [support@omnitransportal.in](mailto:support@omnitransportal.in).

